Data use culture job aid

Objective

The objective of this job aid is to show health workers that we use data to make decisions all the time and that by encouraging conscious use of data to make decisions, we can improve work outcomes.

Reason

This job aid has been developed as a data use guide for facility staff to quickly spot errors in their data and adopt possible solutions. This job aid aims to help build staff confidence in their existing capacity to make decisions using data.

Materials required for this task

* Data use dashboard template.
* Green-, yellow-, and red-colored pencils or highlighters.

Process

There are different types of information that we use to make decisions. Discuss each of the items below with an example of when you have used these types of factors to make a decision about how you will deliver immunization services:

* Intuition or gut feeling
* Past experience
* Habit
* Location (e.g., urban or rural setting)
* Age of the child (e.g., newborn or 9 months old)
* Price/budget under consideration
* Your reputation
* Statistics available about immunization services
* Number values or readings from reports or tally sheets
* Peer pressure
* Perceived benefit
* Possible loss
* Instructions
* Rules and regulations
* Patient demands or complaints

Data use dashboard template

Fill in the template below to get a picture of how you are making use of data to make decisions in your immunization work.

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| Situation | Type of data used | Example of decision made | Frequency of data use to make decisions | | |
| Very often  (Green) | Sometimes  (Yellow) | Very rarely  (Red) |
| Vaccine stockout |  |  |  |  |  |
| Dropouts |  |  |  |  |  |
| Reverse dropouts |  |  |  |  |  |
| Defaulter(s) |  |  |  |  |  |
| Coverage above 100% |  |  |  |  |  |
| Coverage below 75% |  |  |  |  |  |
| Child overdue for immunization |  |  |  |  |  |
| Child too early for immunization |  |  |  |  |  |
| Children from particular zone not accessing immunization |  |  |  |  |  |
| Reports submitted late |  |  |  |  |  |

Dashboard interpretation and action points

* A lot of green means that you are doing a good job using data to make decisions. Keep it up!
* A lot of yellow means that there is room for improvement. Talk to your supervisor and/or colleagues about the support you need to strengthen the use of data to make decisions.
* A lot of red means data are not informing your decisions as much as they should. Talk to your supervisor and/or colleagues about the support you need to strengthen the use of data to make decisions.